

Privacy Policy

(Last Updated and Effective: February 19, 2024)

CRISP APPS ("CRISP," "we," "our," or "us") provides this Privacy Policy to inform you of our policies and procedures regarding the collection, use and disclosure of information we receive from users of our website and services (collectively, the "Services"). We collect and use information from visitors to our website. We also collect, maintain, and process information submitted by our Clients using our Services.

We know that data protection is a matter of trust and your privacy is important to us, so we will manage your personal information collected through the websites, the API related services based on our belief of respect for the individual and in accordance with this Privacy Policy.

By using any of Services provided by this website, you agree to the terms of this Privacy Policy. If you do not agree with the practices described in this Privacy Policy, please do not provide us with your personal information or interact with the Services.

1. Personal Information we collect

We collect personal information (such as user name / or company name, email address, shipping and credit card information) to grant you access to our Website or to assist us in providing support or services to you. Those information might be collected when you :

- Interact with us through the website
- Make an online purchase from us
- Request customer service or contact us
- Submit a review or post any user content on the website;
- Submit personal information to CRISP

In all cases for all data subjects, we do not sell or rent personal information.

We collect the following types of personal information from you and/or your customers once you have installed the App: customer names, e-mail addresses, phone numbers, physical addresses, geolocations, IP addresses, and browser user agents, order fulfillment data such as tracking numbers and tracking events; Information about individuals who visit your store, such as their IP address, web browser details, time zone, and information about the cookies installed on the particular device.

When you ask us to provide services for the benefit of a third party, you shall be legally authorized by a said third party to disclose his/her Personal Data to CRISP APPS. This authorization shall cover Personal Data including but not limited to the name, address, phone number, email address, credit card, and shipping information of the third party.

2. Cookies

CRISP uses a standard technology called "cookies", "Cookies"are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <https://www.allaboutcookies.org>.

“Log files” track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps. “Web beacons,” “tags,” and “pixels” are electronic files used to record information about how you browse the Site.

3. How Do We Use Your Information?

CRISP uses your Personal Data and usage information to offer and provide our products and services and to support our core business functions. These include order or service fulfillment, customer service, internal business processes, marketing, including contests and sweepstakes, authentication, loss and fraud prevention, public safety and legal functions.

Some examples include:

- To fulfill your requests for products and services and communicate
- To optimize or improve the App,
- To provide troubleshooting, support services or to answer questions,
- To provide reporting and analytics,
- To provide merchants with information or advertising related to our products or services
- To help merchants find and integrate with apps through our app store,
- To ask for ratings and/or reviews of services,
- To protect the security or integrity of the Website and our business.

4. How Do We Secure Your Information?

We are committed to protecting the security of your personal data. CRISP will maintain physical, electronic, and procedural safeguards to protect the confidentiality and security of information transmitted to us. We use a variety of security technologies and procedures to help protect your personal data from unauthorized access, use or disclosure. When we transmit highly confidential data (such as a credit card number or password) over the Internet, we protect it through the use of encryption.

However, no method of transmission over the Internet, or method of electronic storage, is one hundred percent secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

5. Residents of The European Economic Area (EEA)

Your Rights If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident we note that we are processing your information in order to fulfill contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including to Canada and the United States.

6. Children's Privacy

CRISP does not intend that any portion of the website will be accessed or used by children under the age of eighteen, and such use is prohibited. The website is designed and intended

for adults. By using CRISP, you represent that you are at least eighteen years old and understand that you must be at least eighteen years old in order to create an account on the website. We will promptly delete information connected to any account with a registered user who is not at least eighteen years old.

7. Limitation of Liability

In no event shall CRISP be liable for any consequential damages, even if we knew or should have known of the possibility thereof. These limitations shall apply to the fullest extent permitted by law. In some jurisdictions, some of the foregoing limitations may not apply.

8. Links to Other Websites

Our Website may contain links to other websites. A link to a third party's website does not mean that we endorse it or that we are affiliated with it. We do not exercise control over third-party websites. You access such third-party websites or content at your own risk. You should always read the privacy policy of a third-party website before providing any information to the website.

9. Changes to this Privacy Policy

CRISP shall regularly review the sufficiency of this Privacy Policy. We reserve the right to modify and change the Privacy Policy at any time. Any changes to this policy will be published on the Platform.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us at hello@crisp.lv.